

Catering Terms & Conditions



Pricing

Weave endeavors to set event pricing for a calendar year.

All prices are subject to change without notice.

License hours

Weave Eatery Limited is licensed to sell alcohol between 8:00 am and 11:30 pm. Weave Eatery Ltd adheres to the Sale and Supply of Alcohol Act 2012 and its Host Responsibility policy.

Deposit

A 25% deposit is taken based on the minimum catering number of applicable guests.

Note: Payments via credit card (Visa, Mastercard, and American Express) incur an additional charge of 2.7%.

Account Terms

Bookings are accepted on a one-account basis for meals.

Beverage accounts are arranged during the planning process.

Payment Terms

All payments shall be made within 7 days from the day following the issue of the invoice unless otherwise arranged in advance and confirmed in writing by Weave Eatery Limited

Final accounts should be paid prior to delivery or pick up. If an account is sent after delivery or pick up, payment is due within 7 days of the event being held, unless prior arrangements have been made.

Late payments may incur late payment and administration fees of 5% of the balance owing.

Interest shall be paid at 15% per month calculated on a monthly basis on all outstanding amounts from the date on which the payment was due until the actual date of payment.

Any expenses, disbursements, and costs (including, administration, solicitors fees, or debt collection agency fees) incurred by Weave Eatery in the event of customer default are payable by you the customer.

Note: Payments via credit card (Visa, Mastercard, and American Express) incur an additional charge of 2.7%.

Final Numbers and Confirmation of Details

Final numbers and all details must be confirmed 3 working days prior to the event.

Numbers confirmed at this time will be the minimum number charged for.

Cancellation

All cancellations are to be received in writing. For events with 30 or more guests, cancellation must be received more than 7 days before the event or the deposit is forfeited.

For events with less than 30 guests, cancellation must be received by 10:00 AM the day before the event to avoid loss of deposit.

Special Offers/Rebates

Only one special offer/rebate can be used for any single event.

Public holidays: For any event held on a Public Holiday a 15% surcharge will apply to the total account.

Miscellaneous Charges

The client will be charged for any additional costs relating to misuse, loss, or damage to equipment, breakages, or additional cleaning relating to the event.

Force Majeure

A Force Majeure Event can be defined as but is not limited to epidemics/pandemics, Acts of God, and Government restrictions.

If a Force Majeure Event prevents Weave from providing the catering on the date hired, Weave shall, without limiting its other rights, provide a credit of any payments made to be used on an alternative date within a 12 month period of the initial event date.

Standard terms and conditions apply once an alternative date is confirmed; that is, payment in full is required 1 month out from the event date.

Should the new date selected be a different day of the week at a higher venue hire rate, the remaining venue hire payment is due the month before the event as per standard venue terms and conditions.

Bond

In some cases, a security bond is also required, This security bond is held until such hire items are returned and inspected, This will be stipulated in your quote.

A security bond is required for any items being sent that required returning to Weave Eatery.

Covid-19

If you choose to postpone to an alternate date, your deposit will be kept on file and transferred across to a mutually agreed alternate date. Note This date does not have to be agreed upon immediately but can be confirmed upon further advice from Government official notices and guidelines when advice has been made available.
